

**DIRECTORATE OF QUALITY ASSURANCE  
THE UNIVERSITY OF AGRICULTURE  
PESHAWAR**

**COMPLIANCE REPORT/CORRECTIVE ACTION  
INSTITUTIONAL PERFORMANCE EVALUATION REPORT (2022-23)**

<b>STANDARD 1: MISSION STATEMENT AND GOALS</b>		
<b>IPE Team Findings</b>	<b>IPE Team Recommendations</b>	<b>Corrective action</b>
<ul style="list-style-type: none"> <li>The mission seems to be a hard target to achieve as the financial crunch is going harder and harder.</li> <li>Though the mission, vision statements and goals are periodically revised, input from alumni, is missing.</li> </ul>	<ul style="list-style-type: none"> <li>To achieve the set mission and goals, an appropriate budget has to be arranged by the authorities to provide financial support. Moreover, the mission and vision statements have to be aligned with the emerging new disciplines/departments. Inputs from the alumni may also be incorporated.</li> <li>The newly introduced programs must be supported financially to get a good start.</li> </ul>	<p>The Registrar's office noted for compliance vide letter No.10/DR/UAP, dated: 8.8.2024.</p> <p>The newly introduced programs will be financial supported till sustainability as communicated by the Finance Directorate vide No.474/FD/UAP, dated: 1.8.2024.</p>
<b>STANDARD 02: PLANNING AND EVALUATION</b>		
<ul style="list-style-type: none"> <li>The strategic plan is old and outdated.</li> <li>Some of the buildings are really in bad shape while others need urgent repair.</li> </ul>	<ul style="list-style-type: none"> <li>There is a need to develop a clear-cut road map and a fresh strategic plan to achieve the targets.</li> <li>There is an urgent need to develop a plan to demolish/reinforce certain old buildings before they collapse. One such building is the old Soil Science Laboratory, which is still in use.</li> </ul>	<p>The Director P&amp;D has communicated detailed comments in response to the recommendations of IPE team vide letter No.842/P&amp;D-110/UAP, dated: 20.10.2023.</p> <p>The Director of Works vide letter No.601/Works, dated: 11.7.2024 furnished the following remarks:</p> <ul style="list-style-type: none"> <li>Structure Health Assessment for demolishing old Plant Science Building (Soil Lab) is in progress.</li> <li>Demolition of building of Class-III Hostel is completed.</li> <li>Demolition of building of Old Cafeteria is completed.</li> </ul>

STANDARD 03: ORGANIZATION AND GOVERNANCE		
IPE Team Findings	IPE Team Recommendations	Corrective action
<ul style="list-style-type: none"> <li>The use of emergency powers is in vogue for the appointment of HoDs and Deans</li> <li>The University do not have its Conflict-of-Interest Policy.</li> </ul>	<ul style="list-style-type: none"> <li>The frequent use of emergency powers indicates weak planning. With proper planning and in time action might reduce the need and use of emergency power</li> <li>The University must develop and approve its own policy regarding Conflict of Interest.</li> </ul>	<p>The Registrar's office noted for compliance and suggested that the Directorate of QA may draft Conflict of Interest Policy keeping in view the policy of other Universities at national and international level. The Registrar office will provide full support in getting the draft policy approved from the relevant statutory bodies vide letter No.10/DR/UAP, dated: 8.8.2024.</p>
STANDARD 04: INTEGRITY		
<ul style="list-style-type: none"> <li>The Grievance committees could not produce its desired results.</li> <li>Policy on intellectual rights is still lacking.</li> </ul>	<ul style="list-style-type: none"> <li>In order to minimize litigations, the Grievance Committees should actively work on settlement of various issues at institutional level</li> <li>The Policy of Intellectual Rights may be adopted and implemented.</li> </ul>	<p>Needs to be tackled with the Convener Grievances Committee as communicated vide Registrar's office letter No.10/DR/UAP, dated: 8.8.2024.</p> <p>The Registrar's office suggested that the Directorate of QA may draft the Policy of Intellectual Rights keeping in view the policy of other Universities at national and international level. The Registrar office will provide full support in getting the draft policy approved from the relevant statutory bodies vide letter No.10/DR/UAP, dated: 8.8.2024.</p>
STANDARD 05: FACULTY		
<ul style="list-style-type: none"> <li>Recruitment/appointment in most of the Departments is awaited since long. IDS and Entomology are in crises in this regard.</li> <li>The concept and practice of classroom observations is still missing in some of the Departments.</li> <li>In service training does not exist.</li> <li>Office space distribution is uneven.</li> <li>Record of the course files is not good.</li> </ul>	<ul style="list-style-type: none"> <li>There is an urgent need to appoint faculty members in the IDS and Department of Entomology.</li> <li>Classroom observations are integral part of the quality assurance which should be made regularly for each course in each semester.</li> <li>In service trainings must be arranged for the faculty particularly the newly inducted one and may be made compulsory for promotion.</li> <li>Office and laboratory space may be arranged specially for young faculty.</li> <li>Course files should be maintained by each faculty member.</li> </ul>	<p>Various faculty positions have been advertised on 31.12.2021 and 18.9.2023. The recruitment is under process as per procedure laid down in the UAP Statutes 2016 as communicated by the Registrar's office vide letter No.10/DR/UAP, dated: 8.8.2024.</p> <p>The recommendations of IPE team have been well taken by the teaching Departments and compliance reports have been received.</p>

**STANDARD 06: STUDENTS**



<b>IPE Team Findings</b>	<b>IPE Team Recommendations</b>	<b>Corrective action</b>
<ul style="list-style-type: none"> <li>• Admission process is partially online</li> <li>• The scholarship process is very slow.</li> <li>• Extra-curricular activities are very limited.</li> <li>• The dress code of female students is not adopted.</li> </ul>	<ul style="list-style-type: none"> <li>• Admission process should be made fully online.</li> <li>• Scholarship process should be made easy and prompt</li> <li>• Extra-curricular activities should be enhanced.</li> <li>• In line with religious, social and cultural values, proper dress code for female students should be adopted.</li> </ul>	<p>The Director FAD vide letter No.138/FAD/UAP, dated: 3.11.2023 conveyed the scholarship award process in detail and affirms commitment to minimize delay in the award with the cooperation of Finance Directorate.</p> <p>As conveyed by the Assistant Director Sports vide letter No.799/Sports/UAP, dated: 12.7.2024, the Sports Directorate has arranged and conducted numerous sports events and tournaments for both male and female students of the University during last year. List of these events is depicted below:</p> <ol style="list-style-type: none"> <li>a. Cricket</li> <li>b. Football</li> <li>c. Volleyball</li> <li>d. Basketball</li> <li>e. Badminton</li> <li>f. Athletics</li> </ol> <p>Moreover, 06 Sports Gala were organized for 06 Departments of the University.</p> <p>There is a proper dress code for students already notified. There is a regular counseling for student dress code and majority of the students are following the instructions as communicated by the Chief Proctor vide letter No.537/CP/UAP, dated: 21.2.2024.</p>


**STANDARD 07: INSTITUTIONAL RESOURCES**

<ul style="list-style-type: none"> <li>• Some of the Labs are obsolete</li> <li>• Lab equipment in some of the labs are out of order</li> <li>• Disruption of lab work due to power breakdown and non-availability of generator</li> <li>• Some buildings are very old which needs refurbishment</li> <li>• Internet is very slow which affects the academic/official activities</li> </ul>	<ul style="list-style-type: none"> <li>• Labs need renovation and strengthening</li> <li>• Lab equipment need up gradation</li> <li>• Old and faulty buildings need to be replaced with new structures</li> <li>• The power breakdown issue should be addressed through solarization.</li> <li>• The internet facility needs up-gradation</li> </ul>	<p>The Director P&amp;D has communicated detailed comments in response to the recommendations of IPE team vide letter No.842/P&amp;D-110/UAP, dated: 20.10.2023.</p> <p>Response of the Director of Works vide letter No.601/Works, dated: 11.7.2024 is as under:</p> <ul style="list-style-type: none"> <li>• Renovation of Labs is in progress.</li> <li>• BSL Lab in IBGE has been renovated.</li> <li>• Solarization of tubewell 20 KW is completed.</li> <li>• Solarization of Admin Block 20 KW is completed.</li> <li>• Solarization of Academic Block and Admin Block 50 KW and 350 KW is in progress.</li> <li>• Solarization of IBGE 20 KW has been completed.</li> </ul> <p>The System Support Engineer, Computerization &amp; Network Enhancement Program (CNEP) vide letter No.CNEP/PB/1511, dated: 20.5.2024 furnished the following progress:</p> <ul style="list-style-type: none"> <li>• Networking System has been recently substantially upgraded and extended in the TDC Project. Apart from strengthening the wired network, a centralized Wifi network solution has also been established at campus and all hostels.</li> <li>• Access to the internet has been provided by upgrading Bandwidth from 100 Mbps to 600 Mbps through PERN (Pakistan Education &amp; Research Network) of HEC.</li> </ul>
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<b>STANDARD 08: ACADEMIC PROGRAM AND CURRICULA</b>		
<b>IPE Team Findings</b>	<b>IPE Team Recommendations</b>	<b>Corrective action</b>
<ul style="list-style-type: none"> <li>The Program Files are not maintained by some of the departments.</li> <li>Program Teams have not been revised by some of the departments.</li> </ul>	<ul style="list-style-type: none"> <li>Maintaining Program File should be ensured by each Chairpersons/HoDs/Directors of the Institutes.</li> <li>Revised Program Teams should be appointed.</li> </ul>	<p>The recommendations of IPE team have been well taken by the teaching Departments and compliance reports have been received.</p>
<b>STANDARD 09: PUBLIC DISCLOSURE AND TRANSPARENCY</b>		
<p>Information regarding location of the office of Public Information Office (PIO) is missing.</p>	<p>Information regarding location of the office of Public Information Office (PIO) must be displayed at the main entrances of the University.</p>	<p>The case has been initiated for approval of the competent authority (Vice Chancellor) regarding sanction of the amount required for the purchase of Display Banners/Board to be displayed at the main entrances of the University as communicated by the Public Information Officer vide letter 09/DR-I/PIO/UAP, dated: 26.7.2024.</p>
<b>STANDARD 10: ASSESSMENT AND QUALITY ASSURANCE</b>		
<ul style="list-style-type: none"> <li>The Directorate has limited and obsolete computer systems.</li> <li>The limited internet connectivity adversely affects the performance of the Directorate.</li> <li>Financial liberty has not been given to the Directorate of Quality Assurance (DQA).</li> <li>A centralized data repository/campus management system is missing.</li> </ul>	<ul style="list-style-type: none"> <li>Upgraded computer systems should be arranged for DQA on priority basis</li> <li>A separate internet router should be installed in DQA for uninterrupted and high-speed internet connectivity.</li> <li>For smooth functioning of the official business, the budget allocated for DQA should be placed at the disposal of the Director Quality Assurance.</li> <li>The University data should be centralized through the campus management system. This will help the directorate in the collection of accurate data to the Statistical Division of HEC, Higher Education Department (HED), and other relevant quarters.</li> </ul>	<p>The Finance Directorate vide No.474/FPD/UAP, dated: 1.8.2024, communicated that they extend all possible support to DQA, however, placement of budget at the disposal of Director QA will hinder issues as the budget at UAP is centralized.</p> <p>Response of the System Support Engineer, Computerization &amp; Network Enhancement Program (CNEP) vide letter No.CNEP/PB/1511, dated: 20.5.2024 is as under:</p> <ul style="list-style-type: none"> <li>A comprehensive smart database has been developed by the committee constituted by the worthy Vice Chancellor to develop and implement centralized database at the University.</li> <li>Certain useful modules have successfully developed and implemented.</li> </ul>

STANDARD 11: STUDENT SUPPORT SERVICES		
IPE Team Findings	IPE Team Recommendations	Corrective action
<ul style="list-style-type: none"> <li>• There is no permanent staff in the Directorate of SCPHRD. Faculty is working as focal persons voluntarily.</li> <li>• There is no Psychologist/Psychiatrist in the Directorate of SCPHRD to address the student's issues.</li> <li>• The procurement process is very lengthy and complicated.</li> <li>• The variation in exchange rate creates hurdles in the procurement process.</li> </ul>	<ul style="list-style-type: none"> <li>• For smooth functioning of the Directorate of SCPHRD, regular staff should be appointed.</li> <li>• A Psychologist/Psychiatrist should be hired for the Directorate of SCPHRD.</li> <li>• The smooth procurement process under KPPRA rules and future contracts should be adopted.</li> </ul>	<p>All sort of procurements is made through proper tender system in light of KPPRA Rules, 2014 as communicated by the Store Officer_-vide letter No.952/UMS/FD, dated: 31.7.2024.</p>

  
 21/8/2024  
**Dr. Khuram Nawaz Sadozai**  
 Director Quality Assurance  


Countersigned by:  
  
 14/8/24  
**Prof. Dr. Jehan Bakht**  
 Vice Chancellor